



December 22, 2011

Dear Loudoun Water Courtland Community System Customer:

On October 13, 2011, the Loudoun Water Board of Directors passed a Resolution of Intent to raise water and sewer rates in 2012, and again in 2013 and 2014, to cover rising operating costs. A public hearing is scheduled for January 5, 2012 at 6 p.m. at our Administration Building, 44865 Loudoun Water Way in Ashburn, to receive your comments.

The proposed rates are the result of a review conducted by Municipal & Financial Services Group and reflect their recommendation for rates. Existing communities affected by these rates include Lenah Run, Elysian Heights, Raspberry Falls, Selma Estates, Beacon Hill, Rokeby and Courtland. New metered community systems that begin service will also adhere to this rate schedule.

While we are sensitive to the difficulties facing all of us in this economically challenging time, community systems must be financially self-sustaining and they are significantly more expensive to operate and maintain than Loudoun Water's Central System. The proposed rates include costs identified in the current capital improvements program for the systems listed above. The rates do not include capital improvements under consideration for the Raspberry Falls and/or Selma Estates systems.

In late November, you should have received a letter detailing the new rates for all of our Community Systems. Unfortunately, we did not provide specific details for Courtland residents that would better describe the impact of the proposed structure.

Courtland residents are NOT impacted by the proposed community system rate structure for water service. They remain served by Loudoun Water's Central System and will continue to be charged Central System rates under its rate structure.

One change will be made for Courtland residents when it comes to their water service. Starting February 1, 2012, Courtland residents will be charged monthly for their water service. Your quarterly Basic Charge will simply be divided by three. Your usage charges will be converted from being determined by quarterly tiers to the following monthly tiers:

- Tier 1 = 0 - 8,400 gallons per month**
- Tier 2 = 8,401 - 16,700 gallons per month**
- Tier 3 = Greater than 16,700 per month**

Courtland residents WILL BE AFFECTED by the proposed community wastewater system rates. The proposed rate structure for Courtland is the same as the proposed rate structure for all other community systems. If approved, the new rate structure will go into effect February 1, 2012. The explanation of the wastewater rates follows below:

	<u>2/1/2012</u>	<u>2/1/2013</u>	<u>2/1/2014</u>
Uniform Rate per 1,000 gallons	\$6.00	\$9.10	\$13.70

The wastewater charge for all residential customers with an established winter average⁽¹⁾ will be limited to the lesser of (1) the customer's actual monthly usage or (2) the customer's winter average monthly usage plus 1,000 gallons. The wastewater charge for residential customers who have not established a winter average will be limited to the lesser of (1) the customer's actual monthly usage or (2) 9,000 gallons.

⁽¹⁾The winter average is based on meter readings obtained or estimated in the months of February through April.

A Basic (fixed) charge will be billed **monthly** as follows:

	<u>2/1/2012</u>	<u>2/1/2013</u>	<u>2/1/2014</u>
Residential:	\$11.75	\$17.75	\$26.75
Commercial:			
¾" meter	\$17.63	\$26.63	\$40.13
1" meter	\$39.95	\$60.35	\$90.95
1 ½"	\$64.63	\$97.63	\$147.13
2"	\$105.75	\$159.75	\$240.75
3"	\$176.25	\$266.25	\$401.25
4"	\$293.75	\$443.75	\$668.75
6"	\$587.50	\$887.50	\$1,337.50

ALL OTHER RATES, FEES AND CHARGES CURRENTLY IN FORCE WILL REMAIN UNCHANGED.

After the aforementioned public hearing, the Loudoun Water Board will consider all comments and may take action on the proposed rates/structure and implementation date at its January 12, 2012 meeting at 3:00 p.m.

Sincerely,

Dale C. Hammes
General Manager
Loudoun Water