

Dear Resident:

In response to the November 2010 GUDI determination for Well PW-1, Loudoun Water worked with Hazen & Sawyer, a leading environmental engineering firm, and the Town of Leesburg to produce studies that would objectively evaluate and determine the options that will address the situation and be able to be constructed.

After careful review of the studies, Loudoun Water found sufficient information to conclude that both the treatment and pipeline options are technically viable (able to be constructed) and identified preferences for a treatment option and a pipeline alignment. Other issues, including operational considerations, costs and implementation timeframes were outlined and found to be factors that could significantly influence a final decision.

When the studies were released to the public on August 22, 2011, Loudoun Water opened a public review and comment period to give interested parties time to ask questions about the studies and give their opinions on its findings.

During our October presentation of the studies to the Loudoun County Board of Supervisors, a request was made for Loudoun Water to add a public meeting to the review and comment process at or near Raspberry Falls to help explain the studies and give the community an additional opportunity to provide input.

As a result, two public meetings were held on Wednesday, December 7, and Thursday, December 8, 2011, in the cafeteria of Tuscarora High School. The meetings consisted of a presentation of the studies' findings to the attendees and a significant comment and question period where a constructive dialogue took place between those in attendance and Loudoun Water.

As part of the process, Loudoun Water handed out, and then posted online, the answers to approximately 140 questions we had received from August 22nd through late November. We then took additional questions at the sessions and requested other questions be sent by December 31, 2011, which is when the public comment period ended.

Attached are Loudoun Water's answers to the 60-plus additional questions we have received right before our public meetings, during the public meetings, and in the days that followed the meetings through December 31, 2011. The second attachment presents data related to one or more of the questions. They are also being posted online on the Raspberry Falls page of Loudoun Water's website.

A report on the public comment period is being produced and will be presented to the Loudoun County Board of Supervisors. It will also be given to the Town of Leesburg and posted online for public review.

In addition to sending you the answers to the outstanding questions, we would like to take this opportunity to inform you of where the matter currently stands.

Loudoun Water's Board of Directors passed a resolution on November 10, 2011, stating its determination that either the preferred treatment option or the preferred pipeline alignment will be selected as the appropriate long-term solution to the situation at Raspberry Falls.

The resolution states, "Because the extension of municipal water into the Rural Policy Area is not permitted by Loudoun County, Loudoun Water will proceed with the installation of membrane filtration

for all Raspberry Falls water supply wells and will not proceed with further development of the pipeline extension of Leesburg Town Water unless:

1. Loudoun County amends the Revised General Plan to authorize the pipeline extension and approves a Commission Permit for the pipeline extension; and
2. the Town of Leesburg approves an agreement to accept ownership and operation of the Raspberry Falls Community Water System.

Loudoun Water requests that Loudoun County and the Town of Leesburg decide whether to pursue the pipeline extension no later than May 2012 otherwise Loudoun Water will proceed with installation of membrane filtration at Raspberry Falls.

Pursuant to Loudoun Water policies, the cost of improvements to the Raspberry Falls Community Water System will be recovered from Raspberry Falls Customers. Loudoun Water will support the Board of Supervisor's consideration of establishing a sanitary district."

Loudoun Water will consider the need for membrane filtration for Selma Estates water supply wells following completion and evaluation of the remaining Selma Estates wells.

Loudoun Water has the ability to immediately move forward with work on the treatment option without the need for legislative action. The pipeline option does require legislative action by the Loudoun County Board of Supervisors and the Town of Leesburg before work can commence, so we stand ready to work collaboratively with all of the affected parties if the pipeline option is considered by the County and the Town of Leesburg.

We will be prepared to cooperate with all of the affected parties to select the appropriate option and to consider financing vehicles consistent with past actions taken by both the Loudoun County Board of Supervisors and the Town of Leesburg to pay for the solution.

Sincerely,

Mike

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Loudoun Water

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Every drop matters. Every customer is our only one. Every employee holds the key to our success.