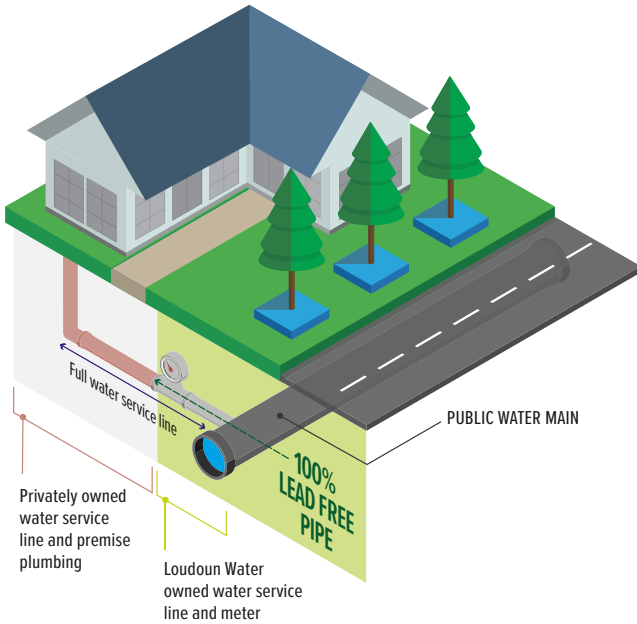


At Loudoun Water, our top priority is to ensure safe, reliable water for the community we serve.

Loudoun Water's drinking water meets or exceeds all the standards required by the Safe Drinking Water Act, which is enforced by the Virginia Department of Health.

Lead poses serious health risks, with children and pregnant women being the most vulnerable. **Loudoun Water's distribution system is lead-free.** While lead is not a concern in our source water supply or when the water leaves the treatment facility, it may be present on the private side (customer owned portion) in older homes.



Lead and Copper Rule Revisions were announced by EPA in 2021, which require drinking water systems to complete and publish an inventory of water service lines (pipe material/lead status) by October 16, 2024.

Loudoun Water is required by EPA to inventory all service line materials for homes built before 1979. Your prompt assistance with this requirement is appreciated!

**KEEPING
THE LEAD
OUT
FOR A SAFE HOME**



FIND OUT MORE



PO Box 4000 | 44865 Loudoun Water Way
Ashburn, VA 20146
Tel. 571.291.7700 | WWW.LOUDOUNWATER.ORG

Para obtener una versión en español de este folleto, por favor visite nuestro sitio web en www.loudounwater.org.



**KEEPING
THE LEAD
OUT**

FOR A SAFE HOME

**Respond and
Get a \$20
Account Credit!**

Loudoun Water is required by EPA regulations to contact you to confirm your service line material. Help us complete our work for a safer home!

When you respond these reminders will stop.

See inside response panel for credit details.

KEEPING THE LEAD OUT

FOR A SAFE HOME

Send us your findings and get a \$20 account credit



If you fill out the enclosed intake form completely and accurately per the instructions and send it back to us by August 1, 2024, we will apply a one-time \$20 credit to your Loudoun Water account once we enter your findings. The credit will be used for water and sewer charges and is not refundable.

What's Your Service Line Material?

The water service line running from the water meter to your home may be made of galvanized steel, copper, plastic, brass, or possibly lead.



LEAD



STEEL

Magnet will stick to steel.

Lead is dull, very soft, and will turn a shiny silver when scratched. Magnet will NOT stick to lead.

It's EASY to identify your service line material:

1 Scratch/Magnet Test:

Locate your water service line where it enters your home, typically inside a basement. TIP: If your water meter is located outside, it will be located close to the street near the curb or sidewalk. Look for a lid with "Water Meter" or "Loudoun Water" printed on the top. Do not open the meter lid. The pipe should run underneath your front yard in a straight line to the closest wall of the house.



Water service line

Inspect the pipe where it enters **Gently scratch the pipe with a coin or key**. (Do not use a knife or other sharp tool as it may make a hole in the pipe.)



Scratch test your pipe!

If the scratched pipe is the color of a penny, it is copper. If the pipe is rigid, black, white, or blue, it is plastic. If the exposed outside pipe surface area is shiny and silver, it will flake off if it is lead.

Additionally, hold a magnet to the exposed pipe surface. If it sticks, the pipe is steel. Magnets will not stick if the pipe is lead.

2 Review property documentation such as:

Homeowner Inspection Reports; Contractor/Plumber Reports; Building Plans; and Records of a Service Line Replacement.

If additional assistance is needed, please contact Loudoun Water or a licensed plumber.

Contact information:

Name _____
Address _____

City _____
State _____ Zip Code _____
Phone _____
Email Address _____

Additional information:

(Select All That Apply)

I've inspected my pipe material and determined it is:

Copper Plastic Brass Steel Lead

I have documentation to verify my private water service line IS NOT lead (please provide a copy).

I can verify that my private water service line IS lead.

I'm concerned that my private water service line may be lead.

I would like a representative to contact me to discuss my private water service line.

Comments _____

Please **photograph this form, your service line connection inside your home**, and images of test results and/or documentation and send your information to Loudoun Water by one of these ways:

Email: leadinfo@loudounwater.org

Complete: An online form on our website: <https://www.loudounwater.org/content/submit-water-service-line-information>

Visit Us: Drop off your materials at 44865 Loudoun Water Way, Ashburn, VA 20147 during regular business hours.

Call: Customer Service at 571-291-7880. If you tested your water service line and are still unsure of the line material, you may arrange for a technician to visit your home and inspect your lines at no cost to you.

For additional information, please visit our website www.loudounwater.org or call 571-291-7880.

