

FOR THE YEAR ENDING 2014



INTRODUCTION

Loudoun Water is pleased to present your drinking water quality annual report. The information contained in this report is based on data collected and reported to Virginia Department of Health in 2014, unless otherwise noted. Annual dissemination of this report is required under the federal Safe Drinking Water Act (SDWA). Established to safeguard the quality of drinking water across the United States, the SDWA establishes contaminant level limits in drinking water. These limits are represented in this report as MCLs, or Maximum Contaminant Levels. A glossary of helpful definitions is listed on the following page.

The tables you see in this report provide the actual data collected on your water throughout the year. Data tables on pages 11 through 17 show the quality of the water for customers in each community system.

If you have a question or concern that is not addressed in this report, please contact us at (571) 291-7880. Our staff is available to assist you Monday through Friday between 8:00 a.m. and 5:00 p.m. You may also contact us at any time to obtain the latest drinking water quality data. Previous drinking water quality reports and additional water quality information can be found at www.loudounwater.org.

We also invite you to attend our monthly Loudoun Water Board Meetings, which are usually held on the second Thursday of each month in the Boardroom of our Administrative Services Facility, located at 44865 Loudoun Water Way, Ashburn, VA 20147. To learn more about Loudoun Water's Board of Directors, please visit www.boarddoes.com/va/lwva/Board.nsf/Public.



HELPFUL DEFINITIONS

Action Level: The concentration of a contaminant which, if exceeded, triggers a treatment or other requirement that a water system must follow.

Maximum Contaminant Level (MCL): The highest level of a contaminant that EPA allows in drinking water. MCLs are set as close to the MCLGs as possible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL): The maximum permissible level of disinfectant residual in drinking water, based on a running annual average.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

mrems/year: Millirems per year. A measurement of radiation absorbed by the body.

ND: Non-detect. Concentration levels were so low they were not detectable.

Ninetieth (90th) Percentile: Represents the highest value found out of 90 percent of the samples taken in a representative group. If the 90th percentile is greater than the action level, it will trigger a treatment or other requirement that a water system must follow.

NTU: Nephelometric Turbidity Unit.

pCi/L: Picocuries per liter.

ppb: Parts per billion. One ppb is equal to one microgram per liter. (ug/L)

ppm: Parts per million. One ppm is equal to one milligram per liter. (mg/L)

Total Coliform: Bacteria that indicate whether other potentially harmful bacteria may be present.

TT: Treatment Technique. A required process intended to reduce the level of a contaminant in drinking water.



DEAR LOUDOUN WATER CUSTOMER:

As Chairman of the Loudoun Water Board of Directors, it is my great pleasure to share our 2014 Drinking Water Quality Annual Report. The highly trained team at Loudoun Water works daily to make sure your water is clean, healthy, and safe to drink. You expect the water from your tap to be safe and reliable each and every time you turn on the water – as it should be. This is our responsibility and we take it very seriously.

We also believe that exceptional water quality is paramount to a healthy community. But we don't do this on our own. We are on this journey together with you, our customers – our neighbors. We must be stewards of the environment and work side-by-side to protect our precious drinking water resources.

At Loudoun Water, It is our mission to sustainably manage water resources in the advocacy of health environment and quality of life – not only today, but well into the future. Read this report. Discuss it with your family and talk about ways that you can help conserve drinking water. Let's work together to fulfill our mission and grow this vibrant community that we all call home.

Sincerely,

Johnny Rocca

Chairman, Loudoun Water Board of Directors



DEAR LOUDOUN WATER CUSTOMER:

Every day, Loudoun Water delivers healthy drinking water to nearly 215,000 people in our service area. Loudoun County is one of the fastest growing counties in the nation and as a result our customer base is growing exponentially. As its population and businesses grow, so does the demand for safe, clean drinking water. By 2040, Loudoun Water's customers may require up to 90 million gallons of drinking water every day.

Regardless of the amount of customers we serve, the quality of our drinking water must meet stringent state and federal standards developed by the EPA and administered by the Virginia Department of Health. I am pleased to report that your drinking water has, once again, met or exceeded all federal and state drinking water quality standards. You will see in this report the sources of your drinking water, how it is treated and the rigorous testing performed to ensure it is always clean, safe and healthy for you and your family.

We are very proud of this report and I hope you will take time to review the details. If you have questions, concerns or suggestions about your water quality or your water service, I encourage you to reach out to our customer relations team at (571) 291-7880 or via email at **customerservice@loudounwater.org**. We appreciate your feedback.

Sincerely,

Dale Hammes

General Manager

Dale C Hanne

A BRIEF HISTORY OF LOUDOUN WATER

In May of 1959, the Loudoun County Board of Supervisors created Loudoun County Sanitation Authority, doing business as Loudoun Water, by a resolution through the Virginia Water and Waste Authorities Act. Headquartered in Ashburn, Virginia, Loudoun Water provides water and wastewater service to nearly 215,000 people in its service area, which includes nearly all residents and businesses east of Route 15. As an authority, Loudoun Water makes no profit and receives no tax money; instead, Loudoun Water operates on user fees from customers and pays for all new water and wastewater infrastructure for new developments from fees paid directly by developers.

SOURCE WATER ASSESSMENT

A Virginia Department of Health source water assessment for all groundwater systems served by Loudoun Water determined them to be highly susceptible to contamination using the state source water assessment program criteria. This assessment report consists of maps showing the source water area, an inventory of known land use activities of concern and documentation of any known contaminants. Additional information about these reports can be obtained by contacting us at (571) 291-7880.

WHAT IS IN YOUR WATER?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency (EPA) Safe Drinking Water Hotline at (800) 426-4791.

The sources of drinking water (both tap water and bottled water), include rivers, lakes, streams, ponds, reservoirs, springs and wells.

As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and radioactive material and can pick up substances resulting from the presence of animals or human activity. Contaminants that may be present in the water include:

- Microbes (viruses or bacteria), from septic systems, agricultural livestock operations, wildlife and wastewater treatment plants
- Inorganics, such as salts and metals, which can occur naturally or result from storm water runoff; industrial or domestic wastewater discharges; oil and gas production; mining or farming
- Pesticides and herbicides, from agriculture, urban runoff and residential uses
- Organics, like synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff and septic systems
- Radioactive contaminants, either naturally occurring or the result of oil and gas production or mining activities

WHAT DO WE TEST FOR?

The Safe Drinking Water Act of 1974 (SDWA), which has been amended most significantly in 1986 and 1996, governs drinking water quality. It sets the limits for contaminants in drinking water. These limits are represented in this report as MCLs, or the Maximum Contaminant Levels. The Food and Drug Administration (FDA) establishes limits for contaminants in bottled water, which must provide the same protection for public health as tap water.

Under the SDWA, Loudoun Water is required to test for the presence of a number of organisms and chemicals. We submit the results to the Virginia Department of Health.

- Bacteriological analysis of the treated water is a monthly monitoring requirement. The analysis is reported based on the presence or absence of total and Escherichia coliform. Total coliform bacteria may not be present in more than one monthly sample and E.coli may not be present in any sample.
- Bacteriological analysis of the untreated water (raw water) varies from a monthly to yearly monitoring requirement. This analysis is an important indicator of raw water quality and can trigger additional treatment requirements.
- Volatile Organic Compounds is a test for 56 different chemicals such as fuel derivatives and solvents. The analysis is initially performed quarterly and is reduced to annually and eventually every three years as repeated results show no detections of the chemicals.
- Radiological analyses are performed for alpha and beta emitters, as well as for radium 226 and 228. Samples are initially conducted quarterly and may eventually be reduced to once every six years after sufficient data shows low levels of results.
- ▶ Total Trihalomethanes (TTHM) and Haloacetic Acids (HAA5) are disinfection byproducts that can form in the water supply as chlorine reacts with organic matter. When ingested in large quantities, these chemicals are suspected human carcinogens, so we monitor for them closely. The legal limit for TTHMs is an annual average of 80 parts per billion (ppb). For HAA5 the limit is an annual average of 60 ppb. They are initially measured annually in small groundwater systems and eventually reduced to every three years.
- Lead and copper are measured at the point of use (generally a homeowner's kitchen sink). In small community water systems, five to 10 homes are sampled initially every six months. This is then reduced first to annually and then three years based upon consistently meeting the action limit.
- Nitrite and nitrate analysis is performed annually. The combined concentration of nitrate and nitrite may not exceed 10 ppm.
- Inorganics and metals are analyzed every three years in groundwater systems to assure that none of the parameters exceed the respective MCLs.

LEAD IN DRINKING WATER

What is the EPA standard for lead in drinking water?

EPA has established an Action Level for lead in water of 15 parts per billion. When lead testing is performed as required by EPA, 90 percent of the samples must contain less than 15 ppb. This is usually referred to as the 90th percentile results being less than 15 ppb. The Action Level was not designed to measure health risks from water represented by individual samples. Rather, it is a statistical trigger value that, if exceeded, may require more treatment, public education, and possibly lead service-line replacement where such lines exist. (Loudoun Water does not have any lead service lines in its system.)

Where does lead in drinking water come from?

Loudoun Water's raw water sources do not contain lead. In 1986, lead was banned from being used in pipe and solder in home construction. In older homes, where lead is present in pipe and solder connections, it may dissolve into the water after the water sits for long periods of time.

What can I do in my home to reduce exposure to lead in the drinking water?

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Loudoun Water is responsible for providing high-quality drinking water, but cannot control the variety of materials used in plumbing components in home construction. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 15 to 30 seconds, or until it becomes cold or reaches a steady temperature before using the water for drinking or cooking. Use only cold water for cooking and making baby formula.

If you are concerned about lead in your water, you may wish to have your water tested. Information about lead in drinking water, testing methods and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at www.epa.gov/safewater/lead or (800) 426-47911.

Some people choose to install filters in their homes. If you choose to use a water filter, follow these three rules:

- 1. Choose one designed for the specific filtration desired (chlorine, lead, Cryptosporidium, etc.).
- 2. Make sure the filter is approved by the National Sanitation Foundation (www.nsf.org).
- 3. Maintain the filter as directed.

How can Loudoun Water assist in having the water in my house tested?

For information on having a lead-level test conducted, call our Customer Service Department at (571) 291-7880.

ARE YOU VULNERABLE TO CONTAMINANTS?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer who are undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control and Prevention guidelines on appropriate means to lessen the risk of infections by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791.

WATER QUALITY ANALYSIS AND RESULTS

We constantly monitor for various contaminants in the water supply to meet all regulatory requirements. The following tables list only those contaminants that are regulated and had some level of detection. If you have a question about a component not seen here, call us at (571) 291-7880.

HOW IS YOUR WATER TREATED?

Your water is treated with chlorine for disinfection. Iron and manganese treatment occurs at Beacon Hill and Selma Estates due to the natural presence of iron and manganese in these ground water supplies. At Raspberry Falls and Selma Estates, corrosion control in the water system is provided by adding phosphoric acid. Fluoride is added to the Selma Estates and Village Green at Elysian Heights water systems. In 2014, a temporary membrane filtration system was added to Selma Estates to improve water supply capacity.

WHERE DOES YOUR WATER COME FROM?

Groundwater is supplied by wells located in the development:

- ▶ Beacon Hill Two wells
- Raspberry Falls Two wells
- ▶ The Reserve at Rokeby Four wells
- Village Green at Elysian Heights Five wells (one of which is an emergency well if needed)
- Selma Estates Four wells
- Creighton Farms Two wells
- Lenah Run Three wells This system was connected to the Loudoun Water central water system on December 9, 2014, and is now wholly served by that system (no groundwater wells in use). For additional information on Drinking Water Quality in the central system please check the Loudoun Water website at this link: www.loudounwater.org/Residential-Customers/Water-Quality-and-Your-Health

WATER QUALITY IN BEACON HILL

Microbials	Highest Result	MCL	MCLG	Typical Source	Violation
Total Coliform Bacteria	All Absent	Cannot be detected in more than one monthly sample	0	Naturally present in environment	No
E. Coli Bacteria	All Absent	A routine sample and repeat sample are Total Coliform positive, and E. Coli positive	0	Human and animal fecal waste	No
Disinfectant By-Products	Level detected	MCL	MCLG	Typical Source	Violation
Total Trihalomethanes (ppb)	29	80	N/A	By-product of drinking water disinfection	No
Haloacetic Acids (ppb)	10	60	N/A	By-product of drinking water disinfection	No
Disinfectant	Highest Quarterly Running Annual Average RANGE	MRDL	MRDLG	Typical Source	Violation
Chlorine (ppm)	1.55 0.8 - 2.10	4	4	Water additive used to control microbes	No
Inorganics and Metals	Level Detected	MCL	MCLG	Typical Source	Violation
Barium (ppm)	0.31	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits	No
Fluoride (ppm)	0.15	4.0	4.0	Water additive which promotes strong teeth; erosion of natural deposits; discharge from fertilizer and aluminum factories	No
Nitrate/Nitrite [as Nitrogen] (ppm)	0.07	10	10	Runoff from fertilizer use; leaching from septic tanks; erosion of natural deposits	No
Radiologicals	Level Detected	MCL	MCLG	Typical Source	Violation
Combined Radium 226 and 2281 (pCi/L)	1.5	5	0	Erosion of natural deposits	No
Alpha emitters ¹ (pCi/L)	3.2	15	0	Erosion of natural deposits	No
Beta/photon emitters (pCi/L) ^{1,2}	4.7	4	0	Decay of natural and man-made deposits	No

Metal Components	90th Percentile Level	Action Level	MCLG	Number Of Sites Above Action Level	Typical Source	Violation
Copper (ppm)	0.4	1.3	0	0	Corrosion of household plumbing	No
Lead (ppb)	ND	15	0	0	Corrosion of household plumbing	No

¹ Samples taken in 2010. Next required testing is 2016. ² The MCL for Beta particles is 4 mrem/year. EPA considers 50 pCi/L to be a level of concern.

WATER QUALITY IN VILLAGE GREEN AT ELYSIAN HEIGHTS

Inorganics and Metals	Level Detected	MCL	MCLG	Typical Source	Violation
Nitrate/Nitrite [as Nitrogen] (ppm)	0.081	10	10	Runoff from fertilizer use; leaching from septic tanks; erosion of natural deposits	No
Barium ¹ (ppm)	0.14	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits	No
Fluoride ² (ppm)	0.63	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories	No
Microbials	Highest Result	MCL	MCLG	Typical Source	Violation
Total Coliform Bacteria	All Absent	Cannot be detected in more than one monthly sample	0	Naturally present in environment	No
E. Coli Bacteria	All Absent	A routine sample and repeat sample are Total Coliform positive, and one is also E. Coli positive	0	Human and animal fecal waste	No
Disinfectant By-Products	Highest Result RANGE	MCL	MCLG	Typical Source	Violation
Total Trihalomethanes (ppb)	16. 11. – 16.	80	N/A	By-product of drinking water disinfection	No
Haloacetic Acids (ppb)	3.0 1.4 – 3.0	60	N/A	By-product of drinking water disinfection	No
Disinfectant	Highest Quarterly Running Annual Average RANGE	MRDL	MRDLG	Typical Source	Violation
Chlorine (ppm)	1.41 1.00 – 2.00	4	4	Water additive used to control microbes	No
Radiologicals	Level Detected	MCL	MCLG	Typical Source	Violation
Uranium (ppb)	2.54	30	0	Erosion of natural deposits	No

Metal Components	90th Percentile Level	Action Level	MCLG	Number Of Sites Above Action Level	Typical Source	Violation
Copper (ppm)	0.15	1.3	0	0	Corrosion of household plumbing	No
Lead (ppb)	1.2	15	0	0	Corrosion of household plumbing	No

¹ Samples taken in 2013. Next required testing is 2016. ² Samples taken in 2012. Next required testing is 2015.

WATER QUALITY IN LENAH RUN

Inorganics and Metals	Highest Result/Level Detected RANGE	MCL	MCLG	Typical Source	Violation
Nitrate/Nitrite [as Nitrogen] (ppm)	2.3 2.1 – 2.3	- 10	10	Runoff from fertilizer use; leaching from septic tanks; erosion of natural deposits	No
Arsenic (ppb)	4.7 3.6 – 4.7	10	0	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes	No
Selenium (ppb)	2.1 ND - 2.1	- 50	50	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines	No
Fluoride (ppm)	0.1 ND - 0.1	4	4	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories	No
Barium (ppm)	0.29 0.14 – 0.29	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits	No
Microbials	Highest Result	MCL	MCLG	Typical Source	Violation
Total Coliform Bacteria	All Absent	Cannot be detected in more than one monthly sample	0	Naturally present in environment	No
E. Coli Bacteria	All Absent	A routine sample and repeat sample are Total Coliform positive, and one is also E. Coli positive	0	Human and animal fecal waste	No
Disinfectant By-Products	Highest Result RANGE	MCL	MCLG	Typical Source	Violation
Total Trihalomethanes (ppb)	16. 9.6 – 16.	80	N/A	By-product of drinking water disinfection	No
Haloacetic Acids (ppb)	1.3 ND – 1.3	60	N/A	By-product of drinking water disinfection	No
Disinfectant	Highest Quarterly Running Annual Average	MRDL	MRDLG	Typical Source	Violation
Chlorine (ppm)	RANGE 1.48 1.10 – 1.96	4	4	Water additive used to control microbes	No
Radiologicals	Highest Result RANGE	MCL	MCLG	Typical Source	Violation
Uranium¹ (ppb)	0.83 ND - 0.83	30	0	Erosion of natural deposits	No
Alpha emitters ¹ (pCi/L)	1.4 ND – 1.4	15	0	Erosion of natural deposits	No
Metal Components	Percentile Action Level Level	MCLG Number Above Act		Typical Source	Violation
	Level Level	Above ACI	non revel		

Metal Components	90th Percentile Level	Action Level	MCLG	Number Of Sites Above Action Level	Typical Source	Violation
Copper (ppm)	0.3	1.3	0	0	Corrosion of household plumbing	No
Lead (ppb)	1.2	15	0	0	Corrosion of household plumbing	No

¹ Samples taken in 2013 and 2010.

WATER QUALITY IN RASPBERRY FALLS

Inorganics and Metals	Level Detected	MCL	MCLG	Typical Source	Violation
Nitrate/nitrite [as nitrogen] (ppm)	2.1	10	10	Runoff from fertilizer; leaching from septic tanks, erosion of natural deposits	No
Barium¹ (ppm)	0.043	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits	No
Microbials	Highest Result	MCL	MCLG	Typical Source	Violation
Total Coliform Bacteria	All Absent	Cannot be detected in more than one monthly sample	0	Naturally present in environment	No
E. Coli Bacteria	All Absent	A routine sample and repeat sample are Total Coliform positive, and one is also E. Coli positive	0	Human and animal fecal waste	No
Disinfectant	Highest Quarterly Running Annual Average	MRDL	MRDLG	Typical Source	Violation
	range				
Chlorine (ppm)	1.69	4	4	Water additive used to control	No
Споппо (рргп)	1.0 – 2.5	7	7	microbes	110
Disinfectant By- Products	Highest Result	MCL	MCLG	Typical Source	Violation
	RANGE 40.				
Total Trihalomethanes ² (ppb)	5.9 – 40.	80	N/A	By-product of drinking water disinfection	No
Haloacetic Acids ²	14.			By-product of drinking water	
(ppb)	7.6 – 14.	60	N/A	disinfection	No
Radiologicals	Level Detected	MCL	MCLG	Typical Source	Violation
Combined Radium 226/228² (pCi/L)	0.546	5	0	Erosion of natural deposits	No

Metal Components	90th Percentile Level	Action Level	MCLG	Number Of Sites Above Action Level	Typical Source	Violation
Copper (ppm)	0.15	1.3	0	0	Corrosion of household plumbing	No
Lead (ppb)	ND	15	0	0	Corrosion of household plumbing	No

 $^{^{\}rm 1}$ Sample taken in 2012. Next Sampling in 2015. $^{\rm 2}$ Sample taken in 2013. Next Sampling in 2019.

WATER QUALITY IN THE RESERVE AT ROKEBY

Inorganics and Metals	Level Detected	MCL	MCLG	Typical Source	Violation
Nitrate/nitrite [as nitrogen] (ppm)	3.4	10	10	Runoff from fertilizer; leaching from septic tanks, erosion of natural deposits	No
Arsenic (ppb)	1.5	10	0	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes	No
Barium (ppm)	0.11	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits	No
Fluoride (ppm)	0.11	4	4	Water additive which promotes strong teeth; erosion of natural deposits; discharge from fertilizer and aluminum factories	No
Microbials	Highest Result	MCL	MCLG	Typical Source	Violation
Total Coliform Bacteria	All Absent	Cannot be detected in more than one monthly sample	0	Naturally present in environment	No
E. Coli Bacteria	All Absent	A routine sample and repeat sample are Total Coliform positive, one is also E. Coli positive	0	Human and animal fecal waste	No
Disinfection By- Products	Level Detected	Action Level	MCLG	Typical Source	Violation
Total Trihalomethanes (ppb)	4.7	80	N/A	By-product of drinking water disinfection	No
Haloacetic Acids (ppb)	ND	60	N/A	By-product of drinking water disinfection	No
Disinfectant	Highest Quarterly Running Annual Average RANGE	MRDL	MRDLG	Typical Source	Violation
Chlorine (ppm)	1.54 1.00 – 1.81	4	4	Water additive used to control microbes	No
Radiologicals	Level	MCL	MCLG	Typical Source	Violation
	Detected	MCL	MCLG	Typical source	Violation
Radium 226 and 2281 (pCi/L)	0.2	5	0	Erosion of natural deposits	No
Alpha emitters ¹ (pCi/L)	2.3	15	0	Erosion of natural deposits	No
Beta/photon emitters ^{1,2} (pCi/L)	2.5	4	0	Decay of natural and man-made deposits	No

Metal Components	90th Percentile Level	Action Level	MCLG	Number Of Sites Above Action Level	Typical Source	Violation
Copper (ppm)	0.038	1.3	0	0	Corrosion of household plumbing	No
Lead (ppb)	0.68	15	0	0	Corrosion of household plumbing	No

¹ Samples taken in 2012. Next required testing is 2018. ² The MCL for Beta particles is 4 mrem/year. EPA considers 50 piC/L to be the level of concern for Beta particles.

WATER QUALITY IN SELMA ESTATES

Inorganics and Metals	Highest Result/Level Detected RANGE	MCL	MCLG	Typical Source	Violation
Nitrate/nitrite [as nitrogen] (ppm)	1.6	10	10	Runoff from fertilizer; leaching from septic tanks, erosion	No
Barium (ppm)	0.068	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits	No
	1.0			Erosion of natural deposits; water	
Fluoride ¹ (ppm)	0.76 – 1.0	4	4	additive which promotes strong teeth; discharge from fertilizer and aluminum factories	No
Microbials	Highest Result	MCL	MCLG	Typical Source	Violation
Total Coliform Bacteria	All Absent	Cannot be detected in more than one monthly sample	0	Naturally present in environment	No
E. Coli Bacteria	E. Coli Bacteria All Absent		0	Human and animal fecal waste	No
Disinfectant By- Products	Level Detected	Action Level	MCLG	Typical Source	Violation
Total Trihalomethanes (ppb)	15.	80	N/A	By-product of drinking water disinfection	No
Haloacetic Acids (ppb)	3.8	60	N/A	By-product of drinking water disinfection	No
Disinfectant	Highest Quarterly Running Annual Average	MRDL	MRDLG	Typical Source	Violation
	RANGE				
Chlorine (ppm)	1.73	4	4	Water additive used to control microbes	No
	1.3 – 2.32				
Radiologicals	Highest Result RANGE	MCL	MCLG	Typical Source	Violation
Radium 226 and 228	0.307	Г	0	Francis and the orthogold along a site	No
(pCi/L)	ND - 0.307	5	0	Erosion of natural deposits	No
Uranium (ppb)	0.275	30	0	Erosion of natural deposits	No
σιαιτιστή (ρρο)	ND - 0.275	30	U		INO

Metal Components	90th Percentile Level	Action Level	MCLG	Number Of Sites Above Action Level	Typical Source	Violation
Copper (ppm)	0.083	1.3	0	0	Corrosion of household plumbing	No
Lead (ppb)	ND	15	0	1	Corrosion of household plumbing	No

¹ Sample taken in 2013. Next required testing is 2016.

WATER QUALITY IN CREIGHTON FARMS

Inorganics and Metals	Level Detected	MCL		MCLG	Typical Source	Violation
Nitrate/nitrite [as nitrogen] (ppm)	1.7	10		10	Runoff from fertilizer; leaching from septic tanks, erosion	No
Arsenic¹ (ppb)	4	10		0	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes	No
Barium¹ (ppm)	0.17	2		2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits	No
Fluoride ¹ (ppm)	0.13	4		4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories	No
Microbials	Highest Result	MCL		MCLG	Typical Source	Violation
Total Coliform Bacteria	All Absent	Cannot be detected in more than one monthly sample		0	Naturally present in environment	No
E. Coli Bacteria	All Absent	A routine sample and repeat sample are Total Coliform positive, and one is also E. Coli bacteria positive		0	Human and animal fecal waste	No
Disinfectant By-Products	Level Detected	Action Level		MCLG	Typical Source	Violation
Total Trihalomethanes (ppb)	40.	80		N/A	By-product of drinking water disinfection	No
Haloacetic Acids (ppb)	8.1	60		N/A	By-product of drinking water disinfection	No
Volatile Organic Contaminants	Level Detected	MCL		MCLG	Typical Source	Violation
Xylenes (ppm)	0.0038	10		10	Discharge from petroleum factories; Discharge from chemical factories	No
Disinfectant	Highest Quarterly Running Annual Average	MRDL		MRDLG	Typical Source	Violation
Chlorine (ppm)	RANGE 1.17 0.50 – 1.50	4		4	Water additive used to control microbes	No
Radiologicals		Highest Result RANGE	MCL	MCLG	Typical Source	Violation
Radium 226 and	0.4 ND – 0.4	5	0	Erosion of natural deposits	No	
Alpha emitter	2.3 ND - 2.3	15	0	Erosion of natural deposits	No	
Beta/photon emitters ^{2,3} (pCi/L)		3.2 ND - 3.2	50	0	Decay of natural and man-made deposits	No

Metal Components	90th Percentile Level	Action Level	MCLG	Number Of Sites Above Action Level	Typical Source	Violation
Copper (ppm)	0.53	1.3	0	0	Corrosion of household plumbing	No
Lead (ppb)	0.50	15	0	0	Corrosion of household plumbing	No

¹ Sample taken in 2012. Next required testing is 2015.

²Sample taken in 2012. Next required testing is 2018.

³The EPA considers 50 pCi/L to be the level of concern for Beta particles.

WHAT ARE COMMUNITY SYSTEMS?

Community Water and Wastewater Systems are free standing water and wastewater systems whereby water may be supplied to a rural village or hamlet by its own community well and wastewater may be treated in the village/hamlets by the village's own packaged treatment facility. Highly treated wastewater (effluent) is discharged in most cases on site or, in a few cases, to local streams/rivers.

Current drinking water community systems managed by Loudoun Water include:

- Beacon Hill
- ► Lenah Run (wastewater only)*
- Raspberry Falls
- Selma Estates

- ► The Reserve at Rokeby
- Village Green at Elysian Heights
- Creighton Farms

Information regarding each community system can be found on the Loudoun Water website.

* Effective December 2014, Lenah Run was connected to the Central System for drinking water only.

IMPORTANCE OF CONSERVATION FOR COMMUNITY SYSTEM USERS

While conservation is important for all customers, it is imperative that Community System users are responsible and good stewards of water resources. In the Central System, the focus of conservation efforts is on a reduction of peaks and max days and minimizing water waste. In the Community Systems, the focus is on overall daily demand reductions due to the more limited nature of the groundwater supply. These water systems must be managed prudently due to permitted capacity in each community.

LANDSCAPING WITHOUT IRRIGATION

While Community System capacities are limited in nature for excessive watering, it is still possible to have an eye-catching garden. The practice of water-smart landscaping allows homeowners to plan and maintain landscapes win an attractive way that requires less maintenance and less water. Key tips to remember when it comes to water-smart landscaping are:

- Choose plants that require less water. Check with your local nursery to see which plants they recommend based on watering requirements.
- Group plants according to their watering needs. Grouping plants in "hydrozones," helps to reduce water usage as well as allowing you to water each zone's specific needs.

- Maintain healthy soils. This helps to effectively cycle nutrients, minimizes runoff, retains water, and absorbs excess nutrients, sediments and pollutants.
- Be very selective when adding turf areas. To improve the aesthetic of your landscape and better manage outdoor water use, plant turf only where there is a practical function.
- Water wisely. Understand your plant's water needs and always avoid watering during the heat of the day.
- Use mulch. Mulch helps to reduce evaporation, inhibits weed growth, moderates soil temperature, and helps to prevent erosion.
- Provide regular maintenance. Replace mulch around shrubs and garden plants at least once per year, and remove weeks and thatch as necessary.

EVERY DROP COUNTS!

Through the U.S.
Environmental Protection
Agency's WaterSense® program,
you can identify a range of certified
products to help you use water more
wisely and save money on your water
bill. Visit the WaterSense website at
www.epa.gov/watersense to learn
more about what you can do to
make every drop count.



USING TAP WATER FOR FISH TANKS

You will need to treat tap water before using it in a fish aquarium because drinking water contains free chlorine and chloramines to inhibit bacterial growth. These disinfectants can harm fish. Check with a local pet store to learn what types of chemicals you need to add to the tank to neutralize the effects of the disinfectants.

EDUCATION AND THE AQUIARY

Located inside of our Administrative Services Facility in Ashburn is an interactive educational center with 3,500 square feet of indoor exhibits and nearly one mile of outdoor trails. This exhibit, called the Aquiary, first opened in 2008 and has hosted thousands of visitors of all ages. Visitors learn the story of drinking water treatment and delivery; source water protection; water conservation and water reclamation. Come explore on your own or let Loudoun Water guide you. School groups, community organizations and HOAs are all welcome to schedule a tour. Call us at (571) 291-7880 for more information.



PO Box 4000 | 44865 Loudoun Water Way | Ashburn, VA 20147 WWW.LOUDOUNWATER.ORG

STAY INFORMED

website. Each issue provides customer updates, seasonal tips and Loudoun Water highlights. To sign up, visit our website.

LOUDOUN WATER IS ON SOCIAL





You Tube