

November 5, 2024

Dear Loudoun Water Customer,

On October 10, 2024, the Loudoun Water Board of Directors passed a Resolution of Intent to revise water and sewer rates each year for the next three years for all current and future metered customers. The proposed rate changes will become effective January 1, 2025; January 1, 2026; and January 1, 2027. More information regarding the proposed rates, including a Rate Summary Report, is available at www.loudounwater.org.

A formal public hearing will be held Thursday, November 14, 2024, at 6:00 p.m. to receive public comment on the proposed rates. For details on participation, please contact the Board Secretary, Jewell Lilly at jilly@loudounwater.org or at 571-291-7700 no later than 12:00 p.m. on November 14. Public comment can be provided in writing through December 12, 2024, or presented during the public hearing. The link to the public hearing will be available on the calendar at www.loudounwater.org.

At its December 12, 2024, meeting, the Loudoun Water Board will consider approval of the final rates.

- Proposed water and sewer usage rates represent a 7.0% increase each year for the next three years.
- Basic water and basic sewer charges for residential customers are proposed to increase 7.0% each for the next three years.
- Basic water and basic sewer charges for all meter sizes greater than 5/8" are proposed to increase 7.0% for the next three years.
- No change in rate structure is proposed.
- Your billing frequency will not change.

There are ways to minimize the impact of the proposed rates on your household budget. For example, scrutinize your water use, fix all leaks, and pay particular attention to irrigation and other outdoor water use. Please visit our website to learn more about wise water use.

The rates and fee structure for all current and future metered customers are found on the following pages.

Si usted necesita ayuda interpretando el contenido de esta carta, o si tiene una pregunta en referencia a la audiencia pública con respecto al aumento de las tarifas en los servicios, por favor contacte a nuestro Departamento de Relaciones Públicas llamando al 571.291.7880.

SCHEDULE A – WATER
RATES FOR CONTINUING SERVICE

This schedule shall apply to all customers receiving water through permanently installed meters for continuing service or through temporary and transient meters measuring permitted special uses. This Schedule also is applied to estimated volumes of water used in the construction of new mains or in cases where availability charges have not been assessed.

Basic Charge – a basic, or fixed, charge will be billed quarterly as follows:

	<u>Current</u>	<u>1/1/2025</u>	<u>1/1/2026</u>	<u>1/1/2027</u>
Residential – all meters	\$40.15	\$42.96	\$45.97	\$49.19
Commercial				
5/8"	\$40.15	\$42.96	\$45.97	\$49.19
3/4"	\$60.23	\$64.45	\$68.96	\$73.79
1"	\$120.45	\$128.88	\$137.90	\$147.55
1 1/2"	\$260.98	\$279.25	\$298.80	\$319.72
2"	\$481.80	\$515.53	\$551.62	\$590.23
3"	\$1,063.98	\$1,138.46	\$1,218.15	\$1,303.42
4"	\$1,947.28	\$2,083.58	\$2,229.43	\$2,385.49
6"	\$2,730.20	\$2,921.31	\$3,125.80	\$3,344.61
Multifamily⁽¹⁾				

(1) Basic charge for each multifamily unit is calculated as follows: availability charge paid for each unit divided by the availability charge for residential connection times the residential basic charge. When an availability charge has not been paid, the basic charge for each multifamily unit will be based on the ratio of equivalent residential connections (ERCs) purchased through the meter in relation to a residential account.

In addition to a Basic Charge, the charge for quantity of water purchased shall be billed as follows:

		<u>Current</u>	<u>1/1/2025</u>	<u>1/1/2026</u>	<u>1/1/2027</u>
	Quarterly Consumption Range (gallons)	Rate per 1,000 gallons	Rate per 1,000 gallons	Rate per 1,000 gallons	Rate per 1,000 gallons
Residential					
Tier 1	0 – 25,000	\$ 2.94	\$ 3.15	\$ 3.37	\$ 3.61
Tier 2	25,001 – 50,000	\$ 8.16	\$ 8.73	\$ 9.34	\$ 9.99
Tier 3	> 50,000	\$ 10.93	\$ 11.70	\$ 12.52	\$ 13.40
Multifamily & Commercial					
Tier 1	(2)	\$ 3.86	\$ 4.13	\$ 4.42	\$ 4.73
Tier 2	(3)	\$ 6.63	\$ 7.09	\$ 7.59	\$ 8.12
All Other Uses⁽⁴⁾					
	All usage	\$ 8.16	\$ 8.73	\$ 9.34	\$ 9.99

(2) Tier 1 consumption for multi-family and commercial accounts will be based on the reserved capacity purchased at the time availability charges are paid. When no availability charge has been paid, consumption ranges for multifamily and

commercial accounts will be based on the ratio of equivalent residential connections (ERCs) purchased through the meter in relation to a residential account.

(3) Tier 2 consumption range for multi-family and commercial accounts will be based on consumption in excess of the reserved capacity purchased at the time availability charges are paid. When no availability charge has been paid, consumption ranges for multi-family and commercial accounts will be based on the ratio of equivalent residential connections (ERCs) purchased through the meter in relation to a residential account.

(4) Includes, but not limited to, fire hydrant special use and construction water for which an availability charge has not been paid and irrigation and irrigation submeters.

SCHEDULE B - WASTEWATER
RATES FOR CONTINUING SERVICE

This schedule shall apply to all customers discharging sewage and/or polluted waters into Loudoun Water’s facilities.

Basic Charge – a basic, or fixed, charge will be billed quarterly as follows:

	<u>Current</u>	<u>1/1/2025</u>	<u>1/1/2026</u>	<u>1/1/2027</u>
Residential – all meters	\$40.11	\$42.92	\$45.92	\$49.13
Commercial				
5/8"	\$40.11	\$42.92	\$45.92	\$49.13
3/4"	\$60.17	\$64.38	\$68.89	\$73.71
1"	\$120.33	\$128.75	\$137.76	\$147.40
1 1/2"	\$260.72	\$278.97	\$298.50	\$319.40
2"	\$481.32	\$515.01	\$551.06	\$589.63
3"	\$1,062.92	\$1,137.32	\$1,216.93	\$1,302.12
4"	\$1,945.34	\$2,081.51	\$2,227.22	\$2,383.13
6"	\$2,727.48	\$2,918.40	\$3,122.69	\$3,341.28
Multifamily⁽⁵⁾				

(5) Basic charge for each multifamily unit is calculated as follows: availability charge paid for each unit divided by the availability charge for a residential connection times the residential basic charge. When an availability charge has not been paid, the basic charge for each multifamily unit will be based on the ratio of equivalent residential connections (ERCs) purchased through the meter in relation to a residential account.

In addition to the Basic Charge, the charge for discharging wastes and/or sewage shall be billed as follows:

	<u>Current</u>	<u>1/1/2025</u>	<u>1/1/2026</u>	<u>1/1/2027</u>
Uniform Rate per 1,000 gallons	\$5.76	\$6.16	\$6.59	\$7.05

The wastewater charge for all residential customers with an established winter quarter average* will be limited to the lesser of (1) the customer’s actual quarterly usage or (2) the customer’s winter quarter usage plus 3,000 gallons. The wastewater charge for residential customers who have not established a winter quarter average will be limited to the lesser of (1) the customer’s actual quarterly usage or (2) 25,000 gallons.

* Winter quarter is defined as any quarterly billing period based on meter readings obtained or estimated in the months of February through April.

Customers receiving wastewater service only and obtaining water from sources other than Loudoun Water shall install a water meter on their water supply which will be read as a basis for continuing service charges.

For customers with partial billing periods (i.e., less than 75 days for a quarterly bill), the basic charge will be prorated based on the number of days service is rendered during the billing cycle.

We remain committed to providing you cost-effective water services. We continue to plan for and manage a sustainable, reliable water system that protects long-term quality of life in Loudoun County. It is our pleasure to serve you.

Sincerely,

Brian Carnes
General Manager