

October 25, 2018

Dear Loudoun Water Customer,

On October 11, 2018, the Loudoun Water Board of Directors passed a Resolution of Intent to revise water and sewer rates each year for the next three years for all current and future metered customers. The proposed rate changes will become effective January 1, 2019; January 1, 2020; and January 1, 2021. More information regarding the proposed rates, including a Rate Summary Report, is available at www.loudounwater.org.

A formal public hearing will be held November 15, 2018 at 6:00 p.m. at Loudoun Water's Dale C. Hammes Administration Building located at 44865 Loudoun Water Way, Ashburn, VA to receive public comment on the proposed rates. At its December 13, 2018 meeting, the Loudoun Water Board will consider approval of the final rates.

- Proposed water and sewer rates represent a 3.5% increase each year for the next three years.
- No change in rate structure is proposed.
- You will continue on your current billing frequency schedule.

There are ways to minimize the impact of the proposed rates on your household budget. For example, scrutinize your water use, check and fix all leaks, and pay particular attention to lawn watering and other outdoor water use. We encourage customers to enroll in our online portal, LW Connect, to proactively monitor usage. Please visit our website to learn more about managing your water use.

The rates and fee structure for all current and future metered customers are found on the following pages.

Si usted necesita ayuda interpretando el contenido de esta carta, o si tiene una pregunta en referencia a la audiencia pública con respecto al aumento de las tarifas en los servicios, por favor contacte nuestro Departamento de Relaciones Públicas llamando al 571.291.7880.

SCHEDULE A – WATER
RATES FOR CONTINUING SERVICE

This schedule shall apply to all customers located in Loudoun Water’s central service area receiving water through permanently installed meters for continuing service as well as customers located in Elysian Heights, Raspberry Falls, Selma Estates, Creighton Farms, Beacon Hill, Rokeby Farm and all new communities receiving water from community water systems through permanently installed meters for continuing service or through temporary and transient meters measuring permitted special uses. This schedule also is applied to estimated volumes of water used in the construction of new mains or in cases where availability charges have not been assessed.

Basic Charge – a basic, or fixed, charge will be billed quarterly as follows:

	<u>Current</u>	<u>1/1/2019</u>	<u>1/1/2020</u>	<u>1/1/2021</u>
Residential – all meters	\$ 33.46	\$34.63	\$35.84	\$37.09
Commercial				
5/8"	\$33.46	\$34.63	\$35.84	\$37.09
3/4"	\$47.12	\$48.77	\$50.48	\$52.24
1"	\$99.08	\$102.55	\$106.14	\$109.85
1 1/2"	\$156.51	\$161.99	\$167.66	\$173.53
2"	\$252.21	\$261.04	\$270.17	\$279.63
3"	\$416.27	\$430.84	\$445.92	\$461.53
4"	\$689.71	\$713.85	\$738.83	\$764.69
6"	\$1,373.30	\$1,421.37	\$1,471.11	\$1,522.60
Multifamily⁽¹⁾				

⁽¹⁾Basic Charge for each multifamily unit is calculated as follows: availability charge paid for each unit divided by the availability charge for a residential connection times the residential basis charge. When an availability charge has not been paid, the basic charge for each multifamily unit will be based on the ratio of equivalent residential connections (ERCs) purchased through the meter in relation to a residential account.

In addition to a Basic Charge, the charge for quantity of water purchased shall be billed as follows:

		<u>Current</u>	<u>1/1/2019</u>	<u>1/1/2020</u>	<u>1/1/2021</u>
	Quarterly Consumption Range (gallons)	Rate per 1,000 gallons	Rate per 1,000 gallons	Rate per 1,000 gallons	Rate per 1,000 gallons
Residential					
Tier 1	0 – 25,000	\$ 2.44	\$ 2.53	\$ 2.62	\$ 2.71
Tier 2	25,001 – 50,000	\$ 6.80	\$ 7.04	\$ 7.29	\$ 7.55
Tier 3	> 50,000	\$ 9.11	\$ 9.43	\$ 9.76	\$ 10.10
Multifamily & Commercial					
Tier 1	(2)	\$ 3.21	\$ 3.32	\$ 3.44	\$ 3.56
Tier 2	(3)	\$ 5.53	\$ 5.72	\$ 5.92	\$ 6.13
All Other Uses⁽⁴⁾	All usage	\$ 6.80	\$ 7.04	\$ 7.29	\$ 7.55

⁽²⁾Tier 1 consumption for multifamily and commercial accounts will be based on the reserved capacity purchased at the time availability charges are paid. When no availability charge has been paid, consumption

ranges for multifamily and commercial accounts will be based on the ratio of equivalent residential connections (ERCs) purchased through the meter in relation to a residential account

⁽³⁾Tier 2 consumption for multifamily and commercial accounts will be based on consumption in excess of the reserved capacity purchased at the time availability charges are paid. When no availability charge has been paid, consumption ranges for multifamily and commercial accounts will be based on the ratio of equivalent residential connections (ERCs) purchased through the meter in relation to a residential account

⁽⁴⁾Includes, but not limited to, fire hydrant special use, construction water and irrigation/submeters for which an availability charge has not been paid

SCHEDULE B - WASTEWATER
RATES FOR CONTINUING SERVICE

This schedule shall apply to all customers discharging sewage and/or polluted waters into Loudoun Water’s central collection system as well as customers located in Elysian Heights, Raspberry Falls, Selma Estates, Creighton, Courtland and all new communities discharging sewage and/or polluted wastes into a community wastewater system.

Basic Charge – a basic, or fixed, charge will be billed quarterly as follows:

	<u>Current</u>	<u>1/1/2019</u>	<u>1/1/2020</u>	<u>1/1/2021</u>
Residential – all meters	\$33.43	\$34.60	\$35.81	\$37.06
Commercial				
5/8”	\$33.43	\$34.60	\$35.81	\$37.06
3/4”	\$47.82	\$49.49	\$51.23	\$53.02
1”	\$102.61	\$106.20	\$109.92	\$113.77
1 1/2”	\$163.13	\$168.84	\$174.75	\$180.87
2”	\$264.02	\$273.26	\$282.82	\$292.72
3”	\$436.97	\$452.26	\$468.09	\$484.48
4”	\$725.21	\$750.59	\$776.86	\$804.05
6”	\$1,445.81	\$1,496.41	\$1,548.79	\$1,603.00
Multifamily⁽⁵⁾				

⁽⁵⁾Basic Charge for each multifamily unit is calculated as follows: availability charge paid for each unit divided by the availability charge for a residential connection times the residential basis charge. When an availability charge has not been paid, the basic charge for each multifamily unit will be based on the ratio of equivalent residential connections (ERCs) purchased through the meter in relation to a residential account.

In addition to the Basic Charge, the charge for discharging wastes and/or sewage shall be billed as follows:

	<u>Current</u>	<u>1/1/2019</u>	<u>1/1/2020</u>	<u>1/1/2021</u>
Uniform Rate per 1,000 gallons	\$4.80	\$4.97	\$5.14	\$5.32

The wastewater charge for all residential customers with an established winter quarter average* will be limited to the lesser of (1) the customer’s actual quarterly usage or (2) the customer’s winter quarter usage plus 3,000 gallons. The wastewater charge for residential customers who have not established a winter quarter average will be limited to the lesser of (1) the customer’s actual quarterly usage or (2) 25,000 gallons.

* Winter quarter is defined as any quarterly billing period based on meter readings obtained or estimated in the months of February through April.

Customers receiving wastewater service only and obtaining water from sources other than Loudoun Water shall install a water meter on their water supply which will be read as a basis for continuing service charges.

We remain committed to providing you cost-effective water services. We continue to plan for and manage a sustainable, reliable water system that protects long-term quality of life in Loudoun County. It is our pleasure to serve you.

Sincerely,

Carla P. Burleson
General Manager