

We are nearing completion of the Raspberry Falls and Selma Estates Water Treatment System. The anticipated substantial completion date for the project is late August 2018, this is the date when we officially commence operation of the plant in its entirety. We continue testing various aspects of the new system. On 7/9/18 and 7/10/18, Loudoun Water experienced a pressure surge in its water distribution system in the Raspberry and Selma communities. Our team worked diligently to resolve the pressure issue in order to minimize the impact this may have to the residents of your community. Fortunately, each home should, by code, have a pressure-reducing valve to protect the plumbing system from pressure fluctuations, however surges in the system can result in damage to fixtures and pipes. While these damages are extremely rare, they can occur during higher than normal surges in pressure.

If you believe your home's plumbing system experienced damage because of increased pressure during this period of time, please contact Loudoun Water Customer Relations at 571-291-7880.

As summer temperatures continue to be hot and the region experiences dry conditions, we have seen a significant increase in water usage levels. While conservation is important for all customers, it is imperative that Community System users are responsible and good stewards of water resources. In the Community Systems, the focus is on overall daily demand reductions due to the more limited nature of the groundwater supply. These water systems must be managed prudently due to permitted capacity in each community.

While Community System capacities are limited in nature for excessive watering, it is still possible to have an eye-catching garden. Loudoun Water recommends the watering schedule below to promote healthy plants and turf. This watering schedule also spreads out the water demand on our system.

- Odd home addresses: Wednesday and Saturday
- Even home addresses: Thursday and Sunday

Water before 10:00 a.m. or after 4:00 p.m. to avoid excess evaporation. The practice of water-smart landscaping allows homeowners to plan and maintain landscapes in an attractive way that requires less maintenance and less water. For more information about how to optimize your outdoor water usage, visit our website at www.loudounwater.org.

